Emergent Skills

Operations consulting, AI products + training

Stuck projects - Find out what's wrong
Business case - Know before you commit
AI-drafted work - Check before you sign

Before you fund the fix, find the right problem.

A rollout is late. AI made a task faster, but the payoff hasn't followed. Or the next investment rests on an assumption nobody has checked. It all adds up.

Jim Wilde / Founder, Emergent Skills

Nine years consulting at the MTA as a senior software developer and project manager, working on mta.info and the **NYC subway countdown clocks**. Riders relied on accurate countdowns, especially in a rush or bad weather.

Decades in enterprise systems, where a failure has operating consequences.

When results fall short

Priority Snapshot

Find out what's wrong.

A project is late, a rollout hasn't paid off, or a problem keeps coming back.

It investigates instead of guessing. It asks for evidence one piece at a time and tests the competing explanations against it.

It asks the people who did the work. Up to 8 colleagues each answer their own question by email link.

It ends in a decision. You get next steps, owners, review dates and a point at which to stop.

US$495 per investigation, no session to book.

Before the next commitment

Decision Review

Know before you commit.

A budget, proposal or business case is about to be approved.

Every case gets the same review, so this quarter's proposals can be compared with last quarter's.

Every finding shows where it came from: the figure, the page, the assumption.

It follows up at 30 and 90 days to check that what was promised happened.

Checking documents is free to try. Start your Decision Review online.

When an outside view helps. Your team or advisers often have the answer, and you should use it. Bring us in when explanations conflict, a fix didn't hold, or a decision crosses teams and nobody checked the whole.

Why not just ask an AI? A chatbot's answer depends on what you thought to ask, and it only knows what you pasted in. Our two tools ask the right questions, the same way, every time. **A general AI gives you an opinion. We give you evidence you can check and a record you can come back to.**

Bring one stuck project or consequential decision.

Jim Wilde | **862-596-0745** | jwilde@emergentskills.com | Brookdale, NJ

emergentskills.com - It all adds up.

Emergent Skills

Operations consulting, AI products + training

Stuck projects - Find out what's wrong
Business case - Know before you commit
AI-drafted work - Check before you sign

Judgment training · Pilot

Producing analysis got cheap. Checking it did not.

AI tools now draft status reports, business cases, forecasts and client memos in minutes. Someone still has to decide whether each one is reliable enough to act on. A rule that says a person reviews everything only helps if that person knows how to check.

Why it matters

In a field experiment by Harvard Business School researchers with Boston Consulting Group, 758 consultants were given realistic tasks. On a task beyond the AI's ability, those using AI were **19 percentage points less likely** to reach the correct answer.

Dell'Acqua and colleagues, Harvard Business School working paper, 2023. AI-drafted work reads as right; its errors sit between the document and its sources.

For people who review AI-drafted work

Reviewing AI Work

Check before you sign.

Practice, not prompting. Each case is a brief, a few exhibits and an AI-drafted analysis. Apply a five-step method (claim, weak spots, chain, sources, call), make a decision and get scored feedback.

The goal: in about twenty minutes, say whether a piece of work is reliable enough for its intended use, explain why, and name the next justified action.

About half an hour per case.
For project and program managers, department managers, PMO leaders, business analysts and consultants. Take it yourself, or buy it for a team.

What is different

Built for judgment

Not AI training. Checking what the tools produce.

Two calls
On the document: accept, fix or escalate. On the business decision: proceed, add conditions, test, get evidence or stop.

Clean cases. Some cases have nothing wrong. Flagging problems that are not there counts against you.

Credit for not signing. When time or information is too thin, saying so is the right answer.

Assessment without AI help
The final cases are done unaided. In selected cases you record your own view before seeing the AI's.

Where this stands. A pilot, built on published research, with no results yet. The first case is online: a memo recommending a branch closure, going to the CFO tomorrow under your name. Would you sign it?

Bring one reviewer, or a team, to the pilot. The first one is free.

Jim Wilde | 862-596-0745 | jwilde@emergentskills.com | Brookdale, NJ

Try the first case: addsup.emergentskills.com/reviewing-ai-work